

June 12, 2014

Pro-Tatch/Hotwood's

PO Box 1712

Grand Island, NE 68802

Dear Dan,

In reference to the delivery of the boat, the personnel called on a Thursday evening saying that they were 30 minutes out of Columbus, and inquired about a hotel. I knew that they had my GPS address, which would take them off on an exit, which two hotels were right on the right side of the road. They called around 6:30 am Friday morning, and backed into my driveway at 7:00.

The men started putting the boat and trailer together, and they finished about 11:00 am that morning. The cover was too big for the boat, and they called right away. The rod holders were not complete, and they called about that. I received both items within four days.

The two men were very professional and courteous and were outstanding, and knew exactly what they were doing. I took the boat the same day and put it in the lake at my house, and it works fantastic. Dan was very helpful when I ordered the boat on any and all questions that I had. Thank you all so very much.

Sincerely,



Benjamin Oakley
Columbus, GA